

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-JUL-2015	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	255.00	94.00	NA	2.71	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	2,045.00	553.00	NA	3.70	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	2,483.00	745.00	NA	3.33	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	5,254.00	1,596.00	NA	3.29	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	60.00	2.00	NA	30.00	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	1,255.00	79.00	NA	15.89	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	4,777.00	1,141.00	NA	4.19	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	4,625.00	1,091.00	NA	4.24	NA	MET	0	1.00	5	0
NNE	01-JUL-2015	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	339.00	45.00	NA	7.53	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	719.00	237.00	NA	3.03	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	DIAGNOSTIC	NA	NA	119.00	5,854.00	NA	2.03	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	DIAGNOSTIC	NA	NA	59.00	3,615.00	NA	1.63	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	11,986.00	3,708.00	NA	3.23	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	28,080.00	28,080.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	1,460.00	1,467.00	NA	99.52	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	21,877.00	26,360.00	NA	82.99	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0
NNE	01-JUL-2015	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUL-2015	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NH	01-JUL-2015	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	4.00	4.00	NA	100.00	NA	MET	0	1.00	40	0
NH	01-JUL-2015	Aggregate	OR-1-02-2000	% On Time LSRG - Flow-Through	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-02-3332	% On Time LSRG - Flow-Through	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	751.00	901.00	NA	83.35	NA	MISS	106	1.00	28	2,968.00
NH	01-JUL-2015	Aggregate	OR-1-04-2000	% On Time LSRG - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	4.00	4.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-04-3331	% On Time LSRG - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	266.00	310.00	NA	85.81	NA	MISS	30	1.00	28	840.00
NH	01-JUL-2015	Aggregate	OR-1-04-3343	% On Time LSRG - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	8.00	9.00	NA	88.89	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-06-2000	% On Time LSRG/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	0.00	0.00	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-06-3200	% On Time LSRG/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	2.00	3.00	NA	66.67	NA	MET	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-1-06-3331	% On Time LSRG/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-06-3343	% On Time LSRG/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRD	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-2-02-2000	% On Time LSR Reject (Flow-Through)	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	17.00	18.00	NA	94.44	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-02-3332	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	169.00	172.00	NA	98.28	NA	MET	2	1.00	28	56.00
NH	01-JUL-2015	Aggregate	OR-2-04-2000	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	20.00	21.00	NA	95.24	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	85.00	90.00	NA	94.44	NA	MISS	4	1.00	28	112.00
NH	01-JUL-2015	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-06-2000	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-06-3200	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	13.00	13.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-06-3343	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	OR-4-11-1000	% Completed Orders with Neither a PCN nor BCN Sent	Resale and UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	65.00	1,872.00	NA	3.47	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	OR-4-16-1000	% Provisioning Completion Notifiers Sent within One Business Day	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	803.00	872.00	NA	92.09	NA	MISS	37	1.00	28	1,036.00
NH	01-JUL-2015	Aggregate	OR-4-17-1000	% Billing Completion Notifiers Sent On Time	Resale and UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	1,792.00	1,864.00	NA	96.14	NA	MET	22	1.00	28	616.00
NH	01-JUL-2015	Aggregate	OR-5-01-2000	% Flow-Through - Total	Resale	No Standard	DIAGNOSTIC	NA	NA	27.00	62.00	NA	43.55	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	OR-5-01-3112	% Flow-Through - Total	UNE 2-Wire Analog Loop	No Standard	DIAGNOSTIC	NA	NA	148.00	217.00	NA	68.20	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	OR-5-01-3121	% Flow-Through - Total	Directory Listings and LNP	No Standard	DIAGNOSTIC	NA	NA	1,487.00	2,005.00	NA	74.16	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	OR-5-03-2000	% Flow-Through - Achieved	Resale	>= 95%	ELIGIBLE	NA	NA	3.00	5.00	NA	60.00	NA	MISS	2	1.00	35	70.00
NH	01-JUL-2015	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	84.00	126.00	NA	66.67	NA	MISS	36	1.00	35	1,260.00
NH	01-JUL-2015	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	958.00	1,206.00	NA	79.24	NA	MISS	192	1.00	35	6,720.00
NNE	01-JUL-2015	Aggregate	OR-6-01-1001	% Service Order Accuracy	Resale and UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	72.00	73.00	NA	98.63	NA	MET	0	1.00	56	0
NH	01-JUL-2015	Aggregate	OR-6-03-2000	% Resent LSRG	Resale	<= 5% due to Errors	ELIGIBLE	NA	NA	1.00	49.00	NA	2.04	NA	MET	0	1.00	28	0
NH	01-JUL-2015	Aggregate	OR-6-03-3332	% Resent LSRG	UNE 2-Wire Loops/LNP	<= 5% due to Errors	ELIGIBLE	NA	NA	59.00	611.00	NA	9.66	NA	MISS	37	1.00	28	1,036.00
NNE	01-JUL-2015	Aggregate	OR-6-04-1040	% Accuracy - Directory Listing	Directory Listings	>= 95% without Errors	ELIGIBLE	NA	NA	55.00	72.00	NA	76.39	NA	MISS	310	1.00	40	5,350.00
NH	01-JUL-2015	Aggregate	OR-11-01-2000	% On Time Resale Provider Notifications	Resale	>= 95% within 2 Business Days	ELIGIBLE	NA	NA	181.00	183.00	NA	98.91	NA	MET	0	1.00	56	0
NH	01-JUL-2015	Aggregate	PR-1-04-3112	Average Interval Offered - Dispatch (6 to 9 Lines)	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	42.00	8.00	NA	NA	5.25	NA	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	PR-1-05-3112	Average Interval Offered - Dispatch (>= 10 Lines)	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	8.00	2.00	10.00	1.00	4.00	10.00	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	42.00	9.00	90.00	7.00	4.67	12.86	NA	NA	NA	NA	NA	0
NH	01-JUL-2015	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	30.00	2.00	NA	NA	15.00							

